



FREQUENT Q&A'S

Q: HOW FAR IN ADVANCE SHOULD I ORDER MY CAKE?

A: WE ARE OFTEN BOOKED MANY MONTHS IN ADVANCED SO THE SOONER THE BETTER! THE IDEAL TIME TO REACH OUT IS 6-10 MONTHS AHEAD OF YOUR WEDDING DATE.

Q: IS THERE A DEPOSIT TO RESERVE MY DATE?

A: YES, YOU WILL NEED TO MAKE A \$100 NON-REFUNDABLE DEPOSIT TO RESERVE YOUR WEDDING DATE ON OUR CALENDAR. THIS DEPOSIT IS NOT A SEPERATE CHARGE AND IS SUBTRACTED FROM YOUR FINAL TOTAL.

Q: WHAT CAN I EXPECT TO PAY FOR A WEDDING CAKE?

A: EACH CAKE IS ONE-OF-A-KIND! OUR BASE PRICING IS \$4.00/SERVING FOR BUTTERCREAM DECORATED TIERED CAKES AND \$6.00/SERVING FOR FONDANT DECORATED TIERED CAKES.

SUPPLEMENTAL SHEET CAKES ARE \$2.25/SERVING.

*EACH DECORATED CAKE MAY HAVE A CUSTOM DECORATION CHARGE ASSOCIATED WITH THE DESIGN

Q: I AM NOT READY TO MAKE DESIGN DECISIONS YET BUT I WANT TO RESERVE OUR DATE SO YOU DON'T GET BOOKED UP, IS THAT POSSIBLE?

A: YOU ARE WELCOME TO CONTACT US AND PLACE YOUR \$100 DEPOSIT TO RESERVE YOUR DATE AT ANY TIME. WHEN YOU ARE READY TO TALK ABOUT THE DETAILS, WE CAN SCHEDULE A TASTING & CONSULTATION.

Q: DO YOU OFFER TASTINGS?

A: YES, WE OFFER A COMPLIMENTARY TASTING FOR YOU AND UP TO 3 OTHER GUESTS. APPOINTMENTS FOR TASTINGS MUST BE MADE IN ADVANCE, AS WE PREPARE ALL ITEMS/FLAVORS TO ORDER AND WE HAVE A RUNNING SCHEDULE OF EXISTING APPOINTMENTS.

PLEASE CONTACT RACHEL AT BCZRACHEL@GMAIL.COM TO INQUIRE!

Q: WHAT DO WE NEED TO BRING TO OUR APPOINTMENT?

A: IT IS HELPFUL TO HAVE YOUR VENUE, COLOR & FLORAL DESCISIONS PRIOR TO OUR MEETING SO WE HAVE THAT INFORMATION AVAILABLE. ADDITIONALLY, ANY ELEMENT FROM YOUR EVENT THAT YOU FEEL WE CAN DRAW INSPIRATION FROM IS GREAT TO BRING. THE DESIGN PROCESS IS DEFINITELY A COLLABORATIVE EFFORT AND WE'LL KEEP GOING UNTIL YOU HAVE A DESIGN YOU LOVE!

Q: CAN I GET A DIFFERENT BATTER IN EACH TIER?

A: YES, BUT IF YOU PLAN ON SERVING SLICES TO YOUR GUESTS AT THEIR SEATS, ONE FLAVOR OPTION USUALLY IS THE BEST. IF YOU WANT MULTIPLE FLAVORS, CONSIDER HAVING CAKE SLICES PUT OUT ON A DESSERT TABLE WITH LABELS SO THAT YOUR GUESTS CAN CHOOSE THEIR FAVORITE.

Q: CAN I KEEP THE TOP TIER OF MY CAKE FOR MY ANNIVERSARY?

A: ABSOLUTELY! WE WILL PROVIDE A BOX FOR YOUR TAKE HOME. BEFORE PUTTING IT INTO THE FREEZER, WE RECOMMEND WRAPPING THE BOX WITH SARAN WRAP. ANOTHER OPTION IS FOR US TO PROVIDE A FRESH CAKE ON YOUR ONE YEAR ANNIVERSARY!

Q: IF I WANT FRESH FLOWERS ON MY CAKE HOW CAN THAT BE ARRANGED?

A: WE WORK DIRECTLY WITH YOUR FLORIST TO ENSURE WE ARE USING THE SAME VARIETIES OF FLOWERS. THE CLIENT PURCHASES THE FRESH FLOWERS AND THE FLORIST ARRANGES THEM ONSITE AFTER WE DELIVER YOUR CAKE.

Q: SHOULD I BRING MY CAKE ADORNMENTS TO THE BAKERY?

A: PLEASE LET US KNOW WHAT TYPE OF CAKE TOPPER YOU WILL BE USING. SOME OBJECTS MAY BE TOO TALL OR HEAVY TO BE SUPPORTED WITHOUT SPECIAL ARRANGEMENTS. AFTER WE HAVE SEEN THE CAKE TOPPER, IT SHOULD BE LEFT AT THE RECEPTION HALL. PLEASE BRING RIBBON OR ANY SPECIAL DECORATIONS TO THE BAKERY MONDAY PRIOR TO THE WEDDING DATE. ALL DECORATIONS MUST BE CLEANED, ASSEMBLED AND READY FOR PLACEMENT.

Q: CAN I RENT A STAND FROM YOUR BAKERY?

A: YES! THE RENTAL FEE STARTS AT \$30. YOU CAN EITHER RETURN IT TO US WITHIN 5 DAYS OF YOUR EVENT OR ARRANGE FOR US TO PICK IT UP FROM YOUR VENUE FOR AN ADDITIONAL CHARGE.

*IF YOU ARE RETURNING THE STAND TO US, THERE IS A \$25/DAY LATE FEE BEYOND THE 5 DAY RETURN POLICY.

Q: WHAT IS YOUR DELIVERY AREA? WHAT DO YOU CHARGE FOR DELIVERY?

A: WE ARE WILLING TO TRAVEL ANYWHERE OUR CAKES CAN SAFELY BE DELIVERED. PLEASE CONTACT US TO INQUIRE ABOUT A SPECIFIC LOCATION. DELIVERY AND SET UP FEES ARE CALCULATED BASED ON THE COMPLEXITY OF YOUR CAKE SETUP AND DISTANCE OF DELIVERY.

Q: DO YOU DELIVER WEDDING COOKIES?

A: YES! WE WILL GLADLY DELIVER WEDDING COOKIES AS WELL AS ALL SWEET TABLE ITEMS. DELIVERY AND SET-UP ARE AN ADDITIONAL CHARGE BASED ON THE AMOUNT AND COMPLEXITY OF YOUR DESSERT TABLE PLACEMENT.